



## **THIN TECH™ “Elite”- 50 year Warranty**

Thin Tech Masonry Panels, LLC (“the company”) warrants to the original buyer that its products will be free of defects in material and manufacturer workmanship for a period of 50 years from the date of original purchase. The warranty is subject to the following terms and condition and must be installed in accordance with the company’s installation instructions and the guidelines of local building codes. This warranty covers replacement of defective products manufactured and sold by Thin Tech Masonry Panels, LLC only. The company makes no expressed or implied warranties including, but not limited to merchantability or fitness for a particular use except set forth in this agreement.

Warranty Certificates will only be issued once payment in full is received in accordance to the original terms and conditions of sale. The warranty application must be filled out in full and submitted with all required documentation by the buyer within 30 days of the completed installation.

Any claims that may arise must be submitted within the warranty period in writing within 30 days of the discovery of the defect in the goods by the buyer. Claims that may arise due to improper handling, installation, and building maintenance including damage caused by the building settlement or movement, construction deficiencies, misuse or abuse, flood, fire, acts of God or other causes beyond manufacturer's control will void the warranty.

In the event the company determines the goods are defective, it will be their option to (1) replace the defective goods or (2) refund the original cost of the goods sold. This will be the only remedy of the buyer under this warranty. Thin Tech Masonry Panels, LLC will not be responsible for any other economic loss due to the defective material including the labor incurred to remove the goods or reinstall replacement product.

Thin Tech Masonry Panels, LLC has not authorized any representative, agent, distributor, or dealer, to change or extend this warranty in any way.



# THIN TECH MASONRY PANELS, LLC

"Leading the Way in Thin Masonry Support Technology"

## **THIN TECH™ “Elite” Warranty Application requirements:**

- Contractor must be fully insured and be a certified THIN TECH™ installer or prove a minimum of five years experience with a related thin masonry support panel system.
- Project must be paid in full within 45 days of final delivery invoice and be free and clear against any legal action including lien activity against contractor, owner, authorized distributor and/or Thin Tech Masonry Panels, LLC.

### **Application submittals**

The warranty application must be filled out in full and submitted to Thin Tech Masonry Panels, with the following documentation by the buyer within 45 days of the completed installation.

- Provide a minimum of 8 photographs of the THIN TECH™ system in various stages of completion with at least two photos of each elevation.
- Provide proof of purchase from Thin Tech Masonry Panels or authorized distributor
- Provide insurance certificate of installer

### **Warranty Application:**

Date: \_\_\_\_\_

**Project Name:** \_\_\_\_\_

Street: \_\_\_\_\_

City: \_\_\_\_\_ Zip: \_\_\_\_\_

**Owner/ Developer:** \_\_\_\_\_

Street: \_\_\_\_\_

City: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Contact: \_\_\_\_\_

**Architectural Firm:** Street: \_\_\_\_\_

City: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Contact: \_\_\_\_\_

**Installer:** \_\_\_\_\_

Street: \_\_\_\_\_

City: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Contact: \_\_\_\_\_

**Panel installation:** start date: \_\_\_\_\_

**Panel installation:** completion date: \_\_\_\_\_